

THE KEY - information that can open the way to help for you and your family

The Key

Join The Key and you will receive information on services and benefits for disabled children and young people in Gloucestershire. The information sent to you will be customised to the age and needs of your child and to where you live in the county. There are many other benefits also available to Key members.

We are available at The Key to answer your questions by phone, or you can access The Key website for more information.

www.keywords.org.uk

Why should you join?

- You should join if your child has a severe or complex medical or educational need and is under 19 years of age
- You can get free leisure passes that are only available to Key members
- We will send you details of services that might help you and your family
- We will keep you up to date about benefits that you might be able to get
- We can help you to make contact with other families registered with The Key for support
- We may ask you to help local service providers (ie. NHS Gloucestershire, Education and Social Care) to plan better services for disabled children and young people.

It is FREE (including postage)

Your rights

- The information we have about you and your family is confidential
- You can have a copy of the information that we have on your family at any time
- You can take your details off the register whenever you like
- The local service providers need information about the number of disabled children and young people, so that they can plan better services. We will give them general information, but we will not give out your name and address to anyone
- Organisations might ask us to send you useful and important information (eg. equipment suppliers and children's charities). We will send it to you, but we will not give out your personal details

Early Support

Early Support is for families who have children under five with complex needs or disabilities and for the professionals who regularly work with them. Here are some examples of people who use Early Support:

- Families with young babies leaving hospital with medical and support needs
- Older children where the need for extra help becomes clear only in the second or third year of life
- Children who have difficulties which affect their development and learning

**The Key can help you find out
about Early Support.**

How to join The Key

**Please complete this form
and send it FREE to this address**

The Key Co-ordinator
The Key (GUIDE & PALS)
FREEPOST RRYK-KSGT-AGBR
Sanger House, 5220 Valiant Court
Gloucester Business Park, Brockworth
Gloucester GL3 4FE

Name of child or young person

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Date of birth.....

Address.....

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Postcode.....

Telephone.....

Child's ethnic origin.....

Your name.....

Relationship to child or young person

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Email.....

Please turn over